

# R I C H M O N D V I L L A G E S

*Part of Bupa*

## Three Months Free Rent on 4 Village Centre at Richmond Villages Cheltenham

### Promotion Terms and Conditions

#### 1. Promotion Details

- This promotion is available exclusively on No. 4 Village Centre at Richmond Villages Cheltenham.
- The promotion applies to the rent element only, based on the actual monthly rent (per calendar month)
- Full Lifestyle Package fees and service charge remain payable in full, with no discounts applied.
- All other terms in the Richmond Villages Terms and Conditions of Residence remain unchanged.
- This promotion can be redeemed once per customer.
- This promotion is available on tenancies that commence on or before 30<sup>th</sup> September 2026.

#### 2. Eligibility

- To be eligible for the promotion you must be:
  - A new resident aged over 60
  - Commence your tenancy on or before 30<sup>th</sup> September 2026; and
  - Meet the required outcome of a care needs assessment\*.
- To receive this promotion, you must quote the promotional code “Three Months Free Rent Promotion” when making your enquiry and before signing your Richmond Villages Terms and Conditions of Residence. If you do not provide the promotional code, you may not be eligible for the promotion.

\*Before you move in, a member of our village team will meet with you to complete a care needs assessment. This helps us make sure that the arrangement is suitable. You must meet the requirements of this assessment to be eligible for the promotion. You will receive a copy of the assessment for your records.

#### 3. General Conditions

- This offer is non-exchangeable, non-transferable, and no cash alternative is available.
- The promotion cannot be used in conjunction with any other offer.
- We may withdraw or change this promotion by giving you at least 14 days' written notice, but only before your Richmond Villages Terms and Conditions of Residence

have been signed by both you and us. We may need to do this for operational, legal or regulatory reasons. Once your residency agreement has been signed, we will not withdraw or change the promotion, and any benefits offered to you will be honoured in full in accordance with your agreement.

#### **4. Governing Terms and Law**

- The Richmond Villages' Terms and Conditions of Residence apply.
- These promotional terms are governed by English law, and the parties submit to the exclusive jurisdiction of the English courts.

This promotion is offered by Richmond Villages Operations Limited, Company No: 04779288, England. Registered Office: 1 Angel Court, London, EC2R 7HJ, United Kingdom