

# R I C H M O N D V I L L A G E S

*Part of Bupa*

## Care Home Dining Offer\* – March 2026

### Terms & Conditions

1. This offer is available to new permanent care home residents only at Richmond Villages Letcombe Regis, Richmond Villages Witney, Richmond Villages Cheltenham and Richmond Villages Bede. For the purposes of this offer, a new permanent resident is a resident entering into a permanent residency agreement and not transferring from another Richmond Villages location.
2. The offer is valid for the first six months from the resident's permanent admission date.
3. This promotional offer is available to new permanent residents who commence residency on or before 30<sup>th</sup> June 2026.
4. During the offer period, eligible residents may invite up to three guests to dine once per calendar month free of charge. The monthly entitlement is for one dining experience only, and all guests must attend together in a single sitting (guests cannot attend at different times). Family or friends may dine with or without the resident, depending on their preference.
5. Dining experiences must be pre-booked with the village team and are subject to availability.
6. Dining experiences cannot be redeemed on Christmas Day, Boxing Day, New Year's Day, Mother's Day, Father's Day or on Bank Holidays.
7. Each guest is entitled to one starter, one main course and one dessert, plus one soft drink per person and one hot drink per person (tea or coffee). Alcoholic beverages are excluded and will be charged at the prevailing rates on the day.
8. Missed or unused monthly dining visits cannot be carried forward to subsequent months and have no cash value.
9. This offer is non-transferable, non-exchangeable, and no cash alternative is available.
10. This offer cannot be used in conjunction with any other promotional offers.
11. Richmond Villages reserves the right to withdraw or amend this offer on reasonable notice, where necessary due to operational, legal or regulatory reasons. Any such changes will not affect dining entitlements already accrued prior to the date of withdrawal or amendment.
12. Richmond Care Villages' Terms and Conditions of Residence apply. These promotional terms and conditions shall be governed by English law, and the parties submit to the jurisdiction of the English courts.