

ASSISTED LIVING PACKAGE

Everyone has different requirements and personal needs – we would do our best to support you within our capabilities. We have to base our 'Assisted Living Apartment Fee' on the assumption that you are able to dress and bathe yourself. We also assume that you can prepare a simple breakfast – make a cup of tea and a light snack using the provisions we have stocked your kitchen with. If you need help with any of these tasks, we will be able to provide this through our Domiciliary Care Agency at an extra charge.

The Assisted Living Apartment Fee includes:

On-site food and non-alcoholic beverages

- Meals can be taken in the restaurant or delivered to your apartment*
- A daily visit to restock your kitchenette with basic provisions (list available), and discuss any dietary requirements you may have
- Free access to supper clubs and Village activities and events

Laundry

- Collection, laundering, ironing and return delivery of all personal clothing items**
- Weekly change of bed linen unless emergency occurs
- Towels laundered twice weekly unless emergency occurs

Daily maid service

- Daily visit to tidy apartment
 - > Empty bins
 - > Clean sinks in bathroom
 - > Clean sinks in kitchenette
 - > Clean toilet
 - > Clean work surfaces
 - > Make bed
- Weekly full apartment clean
- Annual deep clean

Energy

- Heating, lighting and water rates within the Assisted Living Apartment.

Wellbeing Assessments

- A medical history is kept by the domiciliary team of Assisted Living Apartment residents and reviewed monthly

Post and newspaper Management

- All mail and newspapers are delivered by hand to each apartment

Extra support is always available through our Domiciliary Care Agency

* A tray fee may be payable for room service. ** Dry cleaning items are not included.
You are responsible for paying your own council tax, telephone bill and TV licence (if applicable).